

TERMS & CONDITIONS

JUNE ADVISOR SALES INCENTIVES – LEGENDARY 7 REWARDS

1. Incentive Period

This incentive runs from Monday 26th May 2025 to Sunday 29th June 2025.

2. Eligibility & How to Qualify

- Open to all Newcomers, Advisors, and Team Leaders.
- For every 4 Thermomix® sales* (TM6 or TM7) made during the incentive period, you qualify to select one reward from the Legendary 7 rewards list.
- * Up to your 20th sale, a maximum of 5 rewards can be claimed per Advisor.
- Reward choices accumulate as follows:

Number of Thermomix Sales	Number of Reward Choices
4 (5-7)	1
8 (9-11)	2
12 (13- 15)	3
16 (17-19)	4
20+	5 (maximum)

3. How to Place Sales

- Sales must be placed via Head Office by 17:00 Friday 27th June, or via the Advisor Portal by 23:59 on Sunday 29th June 2025.
- For finance sales, applications must be processed, signed via e-Signature, and approved by 23:59 on Sunday 29th June 2025.
- Recruits enrolling on the Earning Programme will count as a sale.

4. Reward Choices

At the end of the incentive, you will be emailed to choose your legendary reward. The following reward choices are available:

Choice 1 - Branded Adidas Trainers, TM7 Trunk and Branded Sweatshirt:

- VL Court 3.0 trainers (RRP £60):
- Your shoe size and sweatshirt size requested at end. Sizing must be submitted on time. No size swaps after delivery.
- Advisors qualifying for trainers or sweatshirts must provide their size(s) by the deadline communicated at the end of the incentive.

Choice 2 - Luxury Handbag:

- RRP up to £250 / €275
- Make, brand and model will be confirmed after the incentive period has finished, we will provide you this in an email communication at the point of requesting your choice information.

Choice 3 - Chromebook Laptop:

- RRP up to £250
- Vorwerk reserves the right to change the make, model or brand of this incentive gift due to stock availability of the supplier.
- Colour may vary, but you will be communicated at the end of the incentive period before you choose your reward.
- Make, brand and model will be confirmed after the incentive period has finished, we will provide you this in an email communication at the point of requesting your choice information.

Choice 4 – Apple iPad

- 2025 Apple iPad 11", Wi-Fi, 128GB, RRP £329
- Vorwerk reserves the right to change the make or model of this incentive gift due to stock availability of the supplier.
- Colour may vary, but you will be communicated at the end of the incentive period before you choose your reward.

Choice 5 – Nintendo Switch:

- Nintendo Switch Neon Red & Blue, RRP £259
- Vorwerk reserves the right to change the make or model of this incentive gift due to stock availability of the supplier.
- Colour may vary, but you will be communicated at the end of the incentive period before you choose your reward.

Choice 6 – Swarovski Watch:

- Cosmopolitan watch, Swiss made, metal bracelet, silver tone, stainless steel. RRP up to £220.
- Vorwerk reserves the right to change the make, model or brand of this incentive gift due to stock availability of the supplier.
- Colour may vary, but you will be communicated at the end of the incentive period before you choose your reward.

Choice 7 – Ooni Pizza Oven:

- Karu 12 Multi Fuel Portable Outdoor Pizza Oven £299.
- Vorwerk reserves the right to change the make, model or brand of this incentive gift due to stock availability of the supplier.

Product Ordering & Delivery

- All rewards are subject to the terms and conditions of the individual retailer or manufacturer, including warranty, returns, after-care, and support policies (e.g., Adidas, Apple, Ooni, Swarovski).
- All achievers of this incentive will be calculated 14 days after the end of the incentive to allow for cool off period.
- Products will only be purchased after the incentive period has concluded and all sales are verified.
- Advisors must ensure that their contact and address details are up to date on the Vorwerk system at time of order. Incorrect or outdated details may result in forfeiture of the reward.
- At the end of the incentive period, all qualifying Advisors must complete the provided form indicating their preferred reward(s) from the eligible options.
- It is imperative that this form is filled out accurately and submitted within the designated timeframe communicated to you. Failure to do so may result in forfeiture of your reward(s).
- If you do not submit your preferences within the set timeframe, Vorwerk reserves the right to select a reward on your behalf.
- Incentive rewards are procured from a range of supplier retailers. As a result, availability may vary depending on specific suppliers and reward type.
- If branding or customisation is required on selected items, this may further impact delivery times.
- Delivery of incentive rewards will be made in separate parcels as and when each item is available; you may receive multiple packages at different times.
- Due to supplier lead times and possible requirements for branding, delivery of incentive gifts may take up to 3 months from the close of the incentive period
- Different gifts may arrive at different times depending on supplier processing and shipping schedules.

Warranty & Damage Policy

- Incentive gifts supplied are subject to the standard manufacturer's warranty terms and conditions of the brand provider.
- Vorwerk accepts no responsibility for loss, theft, accidental damage, or faults occurring after delivery receipt of the product by the qualifying Advisor.
- Vorwerk will not provide replacements or financial compensation for lost, stolen, or accidentally damaged once receipt of incentive is confirmed by the Advisor.
- Any claims relating to product defects, faults, or damages after delivery must be addressed directly with the brand, in line with their warranty policy.
- It is the recipient's responsibility to register the product with the brand provider (if required) and to retain any documentation provided for warranty purposes.

8. General Provisions

- Rewards are not transferable, and no cash or alternative will be offered in lieu of the chosen reward(s).
- Advisors may not promote these rewards as their own incentive or use them for resale or personal business income.

- Vorwerk reserves the right to change the make, model or brand of any incentive reward.
- All queries regarding eligibility or reward delivery must be raised with your Branch Manager within 2 months of the incentive end date (by 29th August 2025). After this date, unresolved claims cannot be honoured.